

POULOSE NEDIAPALA

IT MANAGER | ENTERPRISE APPLICATIONS | INFRASTRUCTURE

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PROFILE

IT Manager working across enterprise infrastructure, cybersecurity, applications and digital transformation. Background in Oracle EBS and OCI administration, BI reporting, systems support, cloud migration and custom business applications. I connect technical design with day-to-day business operations.

PROFESSIONAL EXPERIENCE

IT Manager | MMM Luxury Developments, Dubai

2025 - Present

Lead IT infrastructure, enterprise applications, cybersecurity, operations and digital initiatives. Work across Fortinet networking, Microsoft 365, unified communications, Oracle Fusion, reporting and custom business systems.

Senior IT Consultant | Amlak Finance PJSC project

2021 - 2025

Administered OBIEE, Oracle EBS Financials and HRMS, OCI and databases. Configured 15+ OCI instances and 5+ database cloud services; contributed to EBS cloud migration, backup, security and disaster recovery. Coordinated DBA support and worked with business users on reporting requirements.

Techno-Functional Consultant | Invest AD project

2019 - 2021

Gathered HR self-service requirements, coordinated development and deployment, tested application workflows and worked with MySQL and attendance data integration.

BI Implementation Analyst | Massar Solutions project

2016 - 2019

Deployed and supported SAS Visual Analytics, developed SQL views and data models, managed reporting permissions and built more than 60 reports and dashboards for business teams.

Earlier experience | Enterprise support, web and systems

2007 - 2016

BI and infrastructure assignments for Gerab National Enterprise, RTA and Abu Dhabi Education Council; web development at Bluerays InfoTech; systems administration at Rambus Systems & Services.

EXPERTISE & SELECTED WORK

Enterprise technology that connects systems, data and people.

CORE EXPERTISE

Infrastructure & security: Fortinet networking, VPN, VLANs, Windows and Linux, virtualization, backup and disaster recovery.

Enterprise applications: Oracle EBS, Oracle Fusion, OCI, Microsoft 365, SharePoint, Intune, Avaya and Teams integration.

Data & analytics: OBIEE, SAS Visual Analytics, BI Publisher, Power BI, SQL and business reporting.

Business systems: CRM and sales operations, CheqPilot, attendance workflows, Node.js, MySQL, Docker and APIs.

SELECTED PROJECTS

Enterprise CRM & Sales Operations: Lead management, projects and units, payment plans, approvals and customer operations.

CheqPilot: Cheque printing, post-dated cheque collection, bank management, batch processing and CRM integration.

Oracle Fusion HR & BI Reporting: HR and leave integrations, BI Publisher reports and Power BI views.

Smart Attendance Reporting: ZKTeco/BioTime data, roster and lateness rules, SQL and analytical dashboards.

ORACLE & ITIL CERTIFIED



Oracle Certified - Cloud Infrastructure Foundations Associate (2021)

ITIL Certified - IT service management

Additional learning: MCSE and CCNA training · Certified Ethical Hacking Expert, Level 1 (Tech Defence)

EDUCATION

BE in Computer Science and Engineering · Diploma in Computer Engineering

CONTACT

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